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WP4: Transnational Deportation Counselling and Assistance

# Case Study #2

## Organisation that has provided deportation counselling and assistance during deportation:

The Justice Project e.V. Karlsruhe, Germany (TJP)

**Organisation that has provided assistance during deportation and ongoing assistance after deportation:** Spanish NGO (anonymized)

All sensitive data is anonymized.

The client is from Nigeria and already applied for asylum in Spain before she migrated further to Germany. The client was diagnosed with paranoid schizophrenia.

January  
2021

Initial interview:

Clarification of need for assistance, identification as a victim of human trafficking and as a Dublin case due to her migration history.

Frequent contact with medical care center at client's shelter regarding client's mental illness. Client refuses to see a psychiatrist.

February  
2021

Counselling Session:

Client says that she only came to Germany to visit a relative and then was controlled by the police, but actually wants to return to Spain and especially to the NGO that hosted her there. Steps of a deportation to Spain are explained and talked through. Legal possibilities in Germany and Spain are shown. Client tells social worker about NGO in Spain and how she lived in their safe house. They search for it together on the Internet.

	<p>After several phone calls and emails, the German social worker gets in touch with the social worker in charge of the client at the Spanish NGO. From now on, the German social worker is in close contact with the Spanish social worker.</p>
February 2021	<p>Counselling Session:</p> <p>Review of the contents of the last meeting. Social Worker tells the client that she was able to contact her social worker in Spain. The client confirms that she still wants to return to Spain.</p>
March 2021	<p>The German social worker contacts the regional council about the client's wish to return to Spain. The regional council feedbacks that since the client refuses to attend any appointments and does not sign any documents, a voluntary return to Spain is not possible. However, a forced deportation under the Dublin Regulation is possible for the same reasons (although no asylum interview has taken place yet). The regional council will now order the deportation and keep me informed.</p>
March 2021	<p>Deportation Counselling:</p> <p>Repetition. Trauma educational stabilization. Due to the client's mental illness, not much conversation is possible today.</p>
March 2021	<p>Deportation Counselling:</p> <p>Joint video call with two social workers from the NGO in Spain.</p> <p>They are ready to pick up the client at the airport after deportation and organize a place in their accommodation for her. They will now start to prepare everything.</p>
March 2021	<p>Deportation Counselling:</p> <p>Recap. Debrief video call. Due to mental illness, the client needs many repetitions. She often forgets what was discussed in the previous counselling sessions. She often needs to be reassured and stabilized. Confidence building often begins anew.</p>
April 2021	<p>Contact with regional council. German social worker informs them about the arrangements made with the Spanish NGO. The regional council promises to feedback news on the ordered deportation.</p>
April 2021	<p>Deportation Counselling:</p> <p>Phone Call with social worker from the Spanish NGO to reassure the client that she is working on finding housing for her.</p>

April 2021	The regional council informs the German social worker that they are not allowed to tell the date of deportation, but that the client has to take a PCR-COVID-test 1 or 2 days before and that the date of deportation can be deduced from that.
May 2021	<p>Deportation Counselling:</p> <p>Following the material laid out in the SISA Dublin Pre-Return Manual (<a href="https://sisa-europe.eu/wp-content/uploads/2021/07/2021.07.22-DUBLIN-PRE-RETURN-COUNSELLING-MANUAL.pdf">https://sisa-europe.eu/wp-content/uploads/2021/07/2021.07.22-DUBLIN-PRE-RETURN-COUNSELLING-MANUAL.pdf</a>), the German social worker tries to prepare the client as best as possible for the deportation by talking to her about how the police will pick her up on the night (date still unclear).</p>
May 2021	<p>Counselling Session:</p> <p>Repetition.</p>
May 2021	The regional council informs the German social worker about the date of the PCR-COVID-test.
May 2021	<p>PCR-COVID-Test</p> <p>German Social Worker accompanies the client to the PCR test. She refuses to take the test because she distrusts doctors (due to her mental illness). Even long attempts to persuade her and stabilize her do not help.</p> <p>I am in contact with the regional council. Unfortunately, deportation is not possible without a PCR test. So, the client will now be removed from the deportation list.</p> <p>German social worker informs Spanish social worker.</p>
June 2021	<p>Counselling Session:</p> <p>Debriefing with the client. Client is very frustrated and angry.</p>

Many more meetings with the client reveal that the client wants to return to Nigeria rather than to Spain. From now on, the German social worker plans the return to Nigeria together with the regional council and the client's family.



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